

CTD - HOW IT WORKS

YOUR CONNECTION TO CARE



1) CLICK THE LINK IN DIGITAL ADVERTISING

Click on the link if you are in need of help navigating Aged Care Services . You are not alone and we are here to help.

2) A QUALIFIED CTD STAFF MEMBER WILL CALL YOU

This call is to gather further information and answer any questions you may have in relation to your needs.



3) SEARCH FOR THE RIGHT PROVIDER

Our team will then take your needs and match them to relevant providers who have capacity to deliver the care requested.

4) SELECTED PROVIDERS WILL CONTACT YOU FOR A TOUR

In most cases you will want to tour the facilities. Providers will contact you directly and discuss how their service will cater to your needs. We request that providers make this contact within 24 hours.



5) TOUR OF A HOME

When touring the Home make sure you ask questions in relation to care and services. The provider should be able to explain how care is performed and delivered.

6) SELECTION OF HOME

When choosing a service make sure it meets your expectation and needs. Don't settle if its not right.



7) ITS A LOT OF WORK

If you are finding that its too stressful and overwhelming, our team can do a placement service inclusive of touring with you and discussing options at the Home. This service does cost money.



8) WE ARE WITH YOU ALL THE WAY

Our team will make contact with you in a few days to see how you are going and if providers are making contact. That way if you have further questions we are there to help.

